

## Communication Survey Cutcombe & Wheddon Cross

185 Surveys delivered to Cutcombe homes

38 replied ( 21% approx )

\* not every respondent answered all questions and therefore % are approximate

### Landlines

29 have landlines ( 73% )

9 do not have a landline (27%)

Of those with landlines -

21 Standard cable phones (54%)

4 Voip phones ( via internet )

4 did not know

### Landline Providers

BT / Openreach 12

EE/ Openreach 7

Others 10

### Mobile Phones

33 have mobile phones (88%)

5 do not

Of those with mobile phones -

23 have good home signal. (68%)

10 do not have signal at home (32%)

### Mobile phone providers

EE 25 (68%)

Others ( various ) 8

3G - 4 , 4G - 15 , 5G 4 Don't know / didn't reply - 10

### Internet

35 Respondents have internet n (95%)

### Providers

BT/ Openreach -17 ( 49%)

Plusnet 7

EE/Openreach 5

Others ( various ) 6

### Internet download speeds

less than -

5 MBPS -7

10 MBPS - 2

20 MBPS - 2

40 MBPS - 8

50MBPS - 15

Don't know - 4

40 MBPS is a recognised acceptable minimum standard speed

Therefore 19 ( 55% ) of those 34 respondents who know their speed are below 40 MBPS

**Internet Connectivity**

Fibre to house - 10

Copper to Fibre cabinet - 7

Copper to Copper cabinet -1

Dish - 2

Satellite - none

Don't know - 11

None 3